

Global Alliance for Improved Nutrition

Job title:	Monitoring and Improvement Officer, MMS
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Classification:	Grade 3	Direct reports:	0
Work location	Dhaka, Bangladesh	Travel required:	Field visits 50%

The Global Alliance for Improved Nutrition (GAIN) is a Swiss-based foundation launched at the United Nations in 2002 to tackle the human suffering caused by malnutrition. Due to COVID19, conflict in Ukraine and climate change, malnutrition and hunger have worsened significantly since 2019, reversing a decade of progress. There is growing recognition that our food systems need to change if we are to reverse these trends.

GAIN's Strategy aims to transform food systems to make healthier diets from sustainable food systems accessible to all people and especially those whose are most vulnerable to shocks. By 2027, we aim to improve the access of 1.5 billion people to nutritionally enhanced staple foods, improve the access of 25 million people to healthier diets, and support positive food system change in 10 countries. This is bold and complex, and the only way to achieve this is to work together with partners including governments, businesses, and civil society at the country and global level. These goals, and the ways of achieving them, build on our twenty-year legacy of transforming people's lives with improved nutrition through concerted action and effective policy change.

DESCRIPTION
<p>Overall purpose</p> <p>The Monitoring and Improvement Officer of the Multiple Micronutrients Supplementation (MMS) project will be supporting the stakeholders and partners to monitor the project interventions and activities in Bangladesh. You will bring strong quantitative and qualitative research capacity as well as a solid understanding of designing research, monitoring and evaluation protocol particularly on market-based business activities. You will provide technical assistance on conducting research on market development and carrying out dipstick audit of MMS sales growth and coverage of consumers (pregnant women). As the monitoring and research focal point, you will be responsible to provide course correction to ensure the business model is self-sustained.</p> <p>The postholder will conduct frequent field visits throughout the country. Field activities include attending meetings, trainings, workshops, pregnant women gathering/session, visit service providers/pharmacy outlets, support field staff for data collection, documentation, etc. You will conduct interviews, surveys, focus group discussions with beneficiaries, project staffs, and other relevant stakeholders. After field visit, the postholder will support to analyse the data and produce monitoring reports, and any other knowledge management documents as well.</p>
<p>Tasks and responsibilities</p> <p><u>Project Implementation</u></p> <ul style="list-style-type: none"> • Quality assure and oversee the collection of routine monitoring data by implementing agencies and governments to track progress of program activities towards objectives. • Provide technical and need-based capacity inputs to the field staff on monitoring process for effective implementation of MMS business model. • Develop data collection instruments such as surveys, structured- and semi-structured interview questionnaires to support quantitative and qualitative data collection and analysis.

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- Conduct and monitor quantitative data management and data analysis (e.g., statistical analysis, business analysis, thematic analysis etc.), interpretation of findings and verification across a range of factors/subjects.
- Conduct desk research including literature reviews, data extraction, and analysis on relevant technical issues and effectively summarizes findings.
- Playing an active role in the design and planning of dipstick audit at the field level.
- Provide support for research studies and/or evaluations (as needed).

Partnership Management and Collaboration

- Support project team as well as working closely with partners and stakeholders by generating high-quality analysis of business data.
- Support to develop and maintain working relationships with key stakeholders including government institutions, development partners, UN agencies, I/NGOs, Social Marketing Company (SMC) and the private sectors.

Technical Supervision, Monitoring and Evidence Generation

- Work with Knowledge Leadership (KL) team to develop results and monitoring framework and tools to closely monitor project impact.
- Regular field visits and in-person interviews with pharmacy network providers to observe the quality of implementation and identify areas of improvement.
- In collaborating with KL and project teams, prepare monitoring reports, documenting experiences, develop presentations, briefs and articles for wider dissemination and publication.
- Contribute to analysis of information collected and support all dissemination efforts including learning briefs and other materials.
- Support dissemination of results to appropriate audience, interpretation of data and follow-up / corrective action.
- Lead on the appropriate completion and systematic storage for the project documents as well as datasets and assessment specific documentation.

Key organisational relationships

- Reports to Project Manager, MMS
- Portfolio Lead, Drivers of Food System Change (DFSC)
- Respective Team Members of GAIN Country Office
- Knowledge Leadership (KL) team
- Operation (Finance, Legal, and Human Resource) team

JOB REQUIREMENTS

Competencies

- A dynamic individual with excellent interpersonal and communication skills in multicultural environments.
- Strong analytical and technical abilities particularly on the market-based model of nutrition or public health goods.
- Ability to prioritize, multi-tasking, and work well independently under pressure to meet deliverables and deadlines.
- Expertise in working with Government, UN, development partners, and research agencies & academia.
- Clear and systematic thinking that demonstrates good judgment, expert problem-solving, and creativity.
- Demonstrable dialogue, negotiation, and advocacy skills
- Self-motivated, proactive, hardworking, flexibility in work hours, and solution-oriented with a commitment to quality and accuracy.

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- Ability to interact with diverse communities and constituents of diverse backgrounds.
- Flexible, and willing to travel in challenging environments.
- IT literacy with excellent MS Office skills and social media networks.
- Proven ability to work effectively in a team environment and matrix management structure is critical.
- Fluency in English spoken and writing.

Experience

- Demonstrable experience in relevant fields specifically in business analysis of public health services and market development.
- Strong experience in maternal nutrition project implementation and preferably in micronutrient supplementation/or nutrition activities.
- Experience in conducting both quantitative and qualitative research, protocol development, report writing etc.
- Experience in analysis of data and quality reporting
- Expert in Excel/SPSS/STATA or any other tools is essential.
- Experience in using initiative and creativity to resolve problems, identifying suitable solutions and opportunities for improvements.
- Experience of working with I/NGO, private sectors, Social Marketing Company (SMC) and UN agencies

Education

- Bachelor's degree or above in Statistics, Marketing, and Social Science discipline

WHAT GAIN OFFERS

- A competitive remuneration package
- Flexible working hours through hybrid working opportunities
- Friendly working environment
- Professional development opportunities
- The chance to make a lasting contribution to reducing global malnutrition